

QUENTIN WHITFIELD

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Professional Summary

Results-driven IT professional with notable success in planning, analysis, and implementation of security initiatives. Strengths in providing comprehensive network design and security frameworks. Versed in robust network defense strategies.

Skills

- Compliance Management
- Information Assurance
- Performance Testing
- Programming Documentation
- Hardware Development
- API Development

Work History

Life Insurance Agent, 06/2022 to 08/2022

PHP Agency Inc. – Plano, TX

- Maintained high standards of customer service by building relationships with clients.
- Analyzed customers' financial situations to recommend appropriate life insurance policies.
- Cultivated customer relationships to provide customized life insurance solutions tailored to individual needs.
- Attended continuing education courses and workshops to gain additional insurance industry knowledge.

Lead Brand Representative, 03/2022 to 07/2022

Abercrombie & Fitch – Frisco, TX

- Conducted consumer surveys and analyzed purchasing trends.
- Showed understanding of customer's personal style and preferences when offering product advice.
- Approached strangers and interacted in natural conversation with goal of developing brand loyalty.
- Engaged, educated, and befriended customers to deliver amazing shopping experience.

Outside Service Staff Member, 10/2021 to 02/2022

Stonebriar Country Club – Frisco, TX

- Followed up with customers to offer additional support and check resolution satisfaction.

- Documented problems and corrective actions to maintain records.
- Examined service history and provided initial inspection of vehicle to identify issues.
- Educated customers regarding regular maintenance protocols to preserve vehicle condition.

Education

Bachelor of Science: Cyber Security, Expected in 05/2026

Benedict College - Columbia, SC